# Important Safety Notice

\*To Be Posted In A Location Visible To Consumers For 120 Days From October 9<sup>th</sup> 2009.

# **Voluntary Recall Notice**

# Easton EA 30 Stem

Easton has identified a potential safety issue involving the four bolt Easton EA 30 stem. The stem in question can crack and eventually break during use, therefore Easton is voluntarily recalling all of the 2007, 2008 and 2009 EA 30 stems affected.



Although the stem in question has passed all of the industry tests, this particular issue was not uncovered during those tests. As a result of these findings and Easton's commitment to produce the safest product possible, we are recalling the affected stems and replacing them with new stems which are subject to even more stringent quality controls.

The EA 30 stems in question have been sold as individually packaged pieces and equipped on bicycle brands.

This recall is being conducted in cooperation with the U.S. Consumer Product Safety Commission

### How do you recognize an EA 30 stem for exchange?

The production date will identify if the EA 30 stem is included in the recall. You will find a production code on the side of the clamp next to the lower clamping screw (see pictures). The production code is comprised of the calendar month (denoted by a letter A - L) and the year (denoted by a single digit). Please see the chart below for a complete listing of the markings required to identify the affected stem.

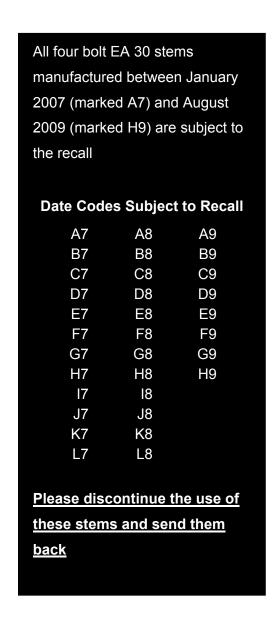


The stem pictured was produced September (I) 2009 (9).

## How do you recognize an EA 30 stem for exchange?

#### **Production Date Code**

Month	Code	Year	Code
January	Α	2007	7
February	В	2008	8
March	С	2009	9
April	D		
May	Е		
June	F		
July	G		
August	Н		
September	I		
October	J		
November	K		
December	L		



#### Remedy

Consumer should immediately stop using bicycles equipped with the recalled stems and contact either their authorized Easton dealer or Easton directly to receive a free replacement. Recalled stems will be replaced with a new Easton stem. All labor charges associated with this recall will be covered by Easton.

#### **Consumer Contact**

For additional information, contact Easton toll free at 1-866-892-6059 between 8 a.m. and 5 p.m. CST, Monday through Friday.